

What is a management security policy?

All iPads owned by Lancaster Country Day School are centrally managed by Meraki Mobile Device Management. This system allows the school to configure device settings and track the device, in the event it is misplaced or stolen.

Meraki regularly scans managed devices to ensure the device remains compliant with security settings defined by Lancaster Country Day School and guided by the school's [Technology Acceptable Use Policy](#) and [iPad User Agreement](#). In the event Meraki finds that a device is violating a security policy, it will automatically apply a quarantine until the device becomes compliant. Quarantine restrictions include, but are not limited to:

- No access to the App Store and iTunes Store.
- No access to iMessage and FaceTime.
- Limited personalization options within Settings.
- Limited AirDrop functionality.

Why is my iPad violating a security policy?

An iPad will be flagged as violating a security policy for the following reasons:

- A VPN app or VPN settings configuration is detected.
- The 'Cisco Security Connector' application is no longer installed.
- The device has been observed habitually violating Lancaster Country Day School's Acceptable Use Policy.

This device was found in violation of a management security policy and has been placed in quarantine.

For more information, see the 'Security Lock' webclip.



How do I unlock my iPad?

When an iPad is placed in quarantine, it will remain in this state until the cause of the security violation is resolved. Your iPad will be automatically unlocked and removed from quarantine if you perform the following steps:

1. Remove any VPN applications or configured VPN settings.
2. Reinstall the 'Cisco Security Connector' application from the list of available apps in Meraki Systems Manager.



Note:

After an iPad is removed from quarantine, the *Policy Violation* message will remain on the device lock screen. You can customize your iPad's lock screen again after quarantine restrictions are removed.

Troubleshooting

If, after following the steps listed above, your iPad is still quarantined, please contact the LCDS HelpDesk at helpdesk@lancastercountryday.org

Related Articles

- [Lancaster Country Day School Student Technology Acceptable Use Policy](#)
- [Lancaster Country Day School iPad Agreement](#)

For further assistance contact:

LCDS Help Desk

Email: helpdesk@lancastercountryday.org

Phone: (717) 392-8775